

The safety of our employees and customers is our number one concern as we transition back to opening our doors to the public. To that end, we also wanted to bring you the peace of mind that we're doing everything we can to make your experience as safe and enjoyable as possible. Below is a list of what we're doing as well as a list of what we're asking of you, our guests, as you come back to our space.

## What Voxel is doing to ensure everyone's safety

- **Personal Protective Equipment:** All staff is required to wear masks
- **Reimagined space:** we've rearranged our space to make sure that groups are able to properly social distance at check in as well as in each of our bays
- **Limited Capacity:** again, to ensure proper social distance through physical separation, we've closed much of our space and are limiting our capacity to less than 25% of our maximum occupancy.
- **Constant Cleaning:** in line with CDC guidelines, we're cleaning our equipment and surfaces between uses
- **Self screening:** We're asking you to stay home if you're sick, and we're doing the same. Employees are required to take their temperature and self screen before coming to work.

## What we're asking of you, our guests

- **Stay home if you have ANY cold/flu/COVID19 symptoms:** These include, but are not limited to fever, shortness of breath, cough, fatigue, loss of taste or smell, sore throat. You will be asked to leave should any of our staff observe any symptoms
- **Stay home if you've been in contact with COVID19:** This one may be more than obvious, but it's clearly of the utmost importance. If you or anyone you've been in contact with have been diagnosed or is suspected of having COVID19 in the past 14 days, PLEASE STAY HOME
- **Stay home if you're in a high risk COVID19 category:** These include individuals over the age of 65, people with serious underlying medical conditions like chronic lung disease, moderate to severe asthma, and people who are immunocompromised.
- **Keep your distance:** maintain 6 feet of separation from anyone not in your household.
- **Wear a facemask** when you're not in VR (our VR bays are appropriately distanced to properly social distance without masks). If you've arrived without a face mask, we will have them available for required purchase.
- **Keep it in the family:** please limit the use of each bay to single households. Multiple household groups should separate into different bays based on household members.

Thank you so much for your patience and support as we all work through this together. Please don't hesitate to give us feedback on how we can improve your experience and exceed your expectations.

